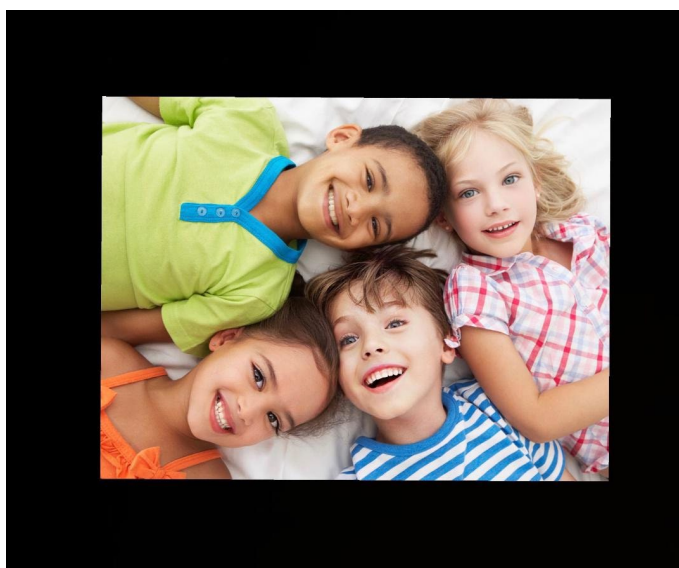

Service Coordination Mechanism



Perry County Family & Children First

2025

Introduction:

As an integral component of a local system of care, service coordination is a process of service planning and system collaboration that provides individualized services and supports to families who have needs across multiple systems. It is child-centered and family focused, with the strengths and needs of the child and family guiding the types and mix of services to be provided. It is critical that services and supports are responsive to the cultural, racial, and ethnic characteristics of the community population.

As outlined in Ohio Revised Code (ORC) 121.37(C), each Family and Children First Council (FCFC) “shall develop a county service coordination mechanism. The county service coordination mechanism shall serve as the guiding document for coordination of services in the county. All family service coordination plans shall be developed in accordance with the county service coordination mechanism. The mechanism shall be developed and approved with the participation of the county entities representing child welfare; developmental disabilities; alcohol, drug addiction, and mental health services; health; juvenile judges; education; the county family and children first council; and the county early intervention collaborative established pursuant to the federal early intervention program operated under the "Individuals with Disabilities Education Act of 2004."

Each county Family and Children First Council (FCFC) that receives a Family-Centered Services and Supports (FCSS) allocation, for the purpose of supporting certain costs associated with the FCFC Service Coordination process, has been required to sign a statement assuring that required components of service coordination have been in place. Since the last revision of this guidance document in 2018, the topics of consistency, accountability, and outcome measurement within the FCFC Service Coordination Process as well as High-Fidelity Wraparound have been elevated statewide. For these reasons, Ohio Family and Children First (OFCF) is requesting each Family and Children First Council (FCFC) submit their updated Service Coordination Mechanism (SCM) that defines the level of intervention and coordination available in each county and ensures their SCM meets the minimum components of FCFC Service Coordination outlined in this guidance document by December 31, 2024. This guidance document is to be used as a resource to provide direction for review and revision of the county FCFC Service Coordination Mechanism as required in Ohio Revised Code (ORC) 121.37 and 121.38.

Perry County’s System of Care Overview

A system of care is a coordinated network of community-based services and supports that are organized to meet the challenges of children and youth with multiple needs and their families.

Perry County has an extensive and continuously evolving **System of Care** that guides and tracks youth and families with multi-system needs over time, through a comprehensive array of services spanning many levels and intensities of care. Perry County focuses on early identification and intervention, collaboration and coordination at both system and service levels while placing the strengths and needs of the individual youth and family at the forefront.

Beginning at birth, service coordination is available through Help Me Grow. Family and Children First Council Service Coordination can begin at birth and can serve families with children up to age 20. **Service Coordination** is a family-centered, strengths-based process that helps families identify and organize services, works with them to create a team, an individualized plan for how services will be provided at home and in the community, helps plan for possible crisis and tracks progress towards the goals identified by the family.

More intensive helps are provided through Wraparound from ages 8 to 20. The **Wraparound** process is a way to improve the lives of children with complex needs and their families. It is not a program or a type of service, but a team-based planning process used to develop plans of care that are individualized based on the strengths and culture of the children and their family. The plan is needs-driven rather than service-driven, although a plan may incorporate existing categorical services, if appropriate to meet the needs of the family. The initial plan should be a combination of existing or modified services, newly created services, informal supports, and community resources, and should include a plan for a step-down of formal services.

Through community partners, **additional programs** are accessible to help stabilize families including after school programing, respite, parent and youth mentors, parent peer support, summer programing for Perry County children and more.

Perry County System of Care

Service Coordination in Perry County

Service Coordination in Perry County reflects agreement of the Council members to streamline services to families, promote shared responsibility, reinforce common values, and encourage accountability in achieving goals within established guidelines. Furthermore, **Service Coordination in Perry County** provides a formalized process with written procedures and establishes a format to resolve questions, conflicts or disputes.

Service Coordination in Perry County is consistent with rules adopted by the Department of Developmental Disabilities under section 5153.15 of the Ohio Revised Code impacting children who are younger than three years of age and enrolled in Early Intervention. A Family Service Plan is the same as an Individual Family Service Plan (IFSP), developed by the Help Me Grow Program, each developed in accordance with procedures which have been agreed upon by an Inter-Agency Agreement.

Service Coordination in Perry County has been developed, revised and approved by the Perry County Family & Children First Council including the county entities representing child protective services; developmental disabilities; alcohol, drug addiction, and mental health services, health; juvenile court; education; the county Family & Children First Council; and the county early intervention collaborative established pursuant to the federal early intervention program operated under the "Education of the Handicapped Act Amendments of 1986".

Service Coordination in Perry County, in accordance with guidance from Ohio Family and Children First Council, will require that, starting in January 2018 and continuing forward, each youth/family referred to FCFC Service Coordination be assessed prior to the start of the development of the formal plan to determine the level of need/care. To this end, Perry County will use the CANS (Child & Adolescent Needs and Strengths) This assessment determines the level of care for the youth.

Service Coordination in Perry County is available to youth involved in the Juvenile Justice System (ORC 121.37(E)).

GUIDING PRINCIPLES OF SERVICE COORDINATION:

Service Coordination in Perry County has been built upon service system principles that have guided the work of the Council for more than 20 years. They include:

1. Services and supports shall meet the needs of children and their families in the least restrictive environment possible and as close to their own home environment as possible.
2. The choices and desires of the family shall drive all decisions regarding services and supports, where safety is not a concern.
3. Services shall be timely and responsive to the identified strengths and needs of the child and family.
4. System development shall provide early intervention, should prevent unnecessary out-of-home placements, and shall keep children safe while supporting families whenever possible and appropriate to the strengths and needs of the child and family.
5. Self and Family advocacy shall be encouraged, Parent Peer Support will be offered
6. Assessments and provision of services and supports shall identify and support the strengths of the child and family.
7. All procedures and actions shall be responsive to the varied strengths and needs of diverse cultures, races, and/or ethnic groups in the community.

8. The service system shall facilitate and promote local autonomy and decision-making.
9. Financial resources to support services shall be maximized.
10. Emphasis will be placed on specialized treatment for difficult to serve populations, evidence-based, in-home and in-community treatment and supports
11. Current and planned development should build upon current collaborative structures, improving processes already achieving success and clarifying roles among collaborating components.

To facilitate this process, the Service Coordination Team of the Perry County Family and Children First Council shall:

12. Coordinate appropriate, effective and cost-efficient services for children and families while avoiding duplication of services.
13. Increase family involvement throughout the levels of planning and services.
14. Support early intervention.
15. Encourage shared responsibility among systems.
16. Assure that service development and coordination is locally driven.
17. Evaluate progress toward completion of goals.

EARLY INTERVENTION (FORMERLY HELP ME GROW) SERVICE COORDINATION:

“EARLY INTERVENTION (EI) IS A STATEWIDE SYSTEM THAT PROVIDES COORDINATED EARLY INTERVENTION SERVICES TO PARENTS OF ELIGIBLE CHILDREN UNDER THE AGE OF THREE WITH DEVELOPMENTAL DELAYS OR DISABILITIES. EI IS GROUNDED IN THE PHILOSOPHY THAT YOUNG CHILDREN LEARN BEST FROM FAMILIAR PEOPLE IN FAMILIAR SETTINGS. EVERY FAMILY SERVED IN EI WILL HAVE A LOCAL EI TEAM THAT CONSISTS OF A SERVICE COORDINATOR, SERVICE PROVIDERS, AND YOUR FAMILY. YOUR TEAM WORKS WITH YOU IN YOUR HOME OR OTHER PLACES YOU AND YOUR FAMILY SPEND TIME TO DEVELOP A COORDINATED PLAN CALLED AN INDIVIDUALIZED FAMILY SERVICE PLAN (IFSP). YOU AND YOUR TEAM WILL WORK THROUGH YOUR IFSP PLAN TO USE YOUR EXISTING SUPPORTS AND RESOURCES—AND BUILD UPON THEM—TO LEARN TO ENHANCE YOUR CHILD’S LEARNING AND DEVELOPMENT.”

[HTTPS://OHIOEARLYINTERVENTION.ORG/ABOUT](https://ohioearlyintervention.org/about)

A child younger than three years old who has been determined through a multidisciplinary evaluation to have a developmental delay or disability is eligible for service coordination through the Help Me Grow program. Help Me Grow is regulated by a similar set of policies and procedures consistent with Service Coordination and in Perry County is to align with Service Coordination to serve the entire family. For children younger than age three years of age - [see Appendix A](#).

All children who receive services under Ohio's Early Intervention program, and who are also being served under the county Service Coordination Mechanism, must be assured that the services received under Early Intervention (EI) Service Coordination are consistent with the laws and rules of Early Intervention per federal regulations and DCY policy and procedures. If a child is being served by FCFC Service Coordination and a referral is made to EI Service Coordination, upon the determination of eligibility, the lead provider of service coordination should be the EI Service Coordination provider to assure compliance with O.R.C. 5123.02. The identified county FCFC Service Coordinator and/or FCFC Service Coordination Team should support and assist with the family's IFSP/Early Intervention Plan as needed. If a child/family enrolled in EI Service Coordination is in need of supports across multiple systems, the county FCFC Service Coordinator and/or FCFC Service Coordination team should be available to support and assist as needed.



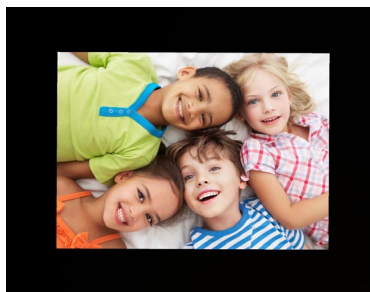
Early Intervention Service Coordination services are the only services explicitly identified in the Individuals with Disabilities Education Act with specific responsibilities for children from birth to age three. Service Coordinators coordinate: across agency lines, serving as a single point of contact, are required to conduct evaluations and assessments, help families access to treatment/services, make referrals and schedule appointments. Service coordinators work with families to create an Individualized Family Service Plan (IFSP) in a timely manner and assist in securing funding sources to pay for early intervention services.

Service Coordinators help families of children with a disability gain access to early intervention services, help infants and families access treatment and supports from qualified providers and provide follow up services. Service coordinators help parents understand their rights and the procedural safeguards.

OhioRISE Care Coordination: On July 1, 2022, as a part of Ohio Medicaid's effort to launch the next generation of Medicaid, ODM launched OhioRISE (Resilience through Integrated Systems and Excellence), a specialized managed care program for youth with complex behavioral health and multisystem needs. A Child and Adolescent Needs and Strengths (CANS) assessment is required to determine a child or youth's eligibility for OhioRISE. The 88 FCFCs across the state work with their respective case management entity(ies) (CME) and/or Aetna to ensure youth/family are referred/connected.



Regardless of youth/family enrollment with OhioRISE, FCFC Service Coordination can still be accessed for any youth with needs across multiple systems. Due to the restrictions of FCSS funding, county FCFCs are not permitted to utilize FCSS funding for service coordination activities for youth enrolled in OhioRISE that are receiving Care Coordination through a CME – Care Management Entity. If an FCFC provides Care Coordination for a youth enrolled in OhioRISE, the care coordinator must coordinate benefits with Aetna Care Coordination directly. Youth may also be referred to FCFC Service Coordination at any time at the request of the family.



FAMILY AND CHILDREN FIRST COUNCIL SERVICE COORDINATION:

Service Coordination is a broad-based, neutrally-positioned, youth and family-driven, cross-system (team) planning process by which previously identified and existing resources and supports are coordinated to determine the least restrictive plan of success for you with complex needs.

Eligibility for Service Coordination

An eligible child includes a child with multiple systemic needs, who is a resident of Perry County and is between the ages of birth to the age of 20. A multi-systemic needs child is one that is having difficulties maintaining in one or more community domains and as such is identified as having, but not limited to, the following concerns: behavior, mental health impairment, academic/school related problems, family preservation and/or placement issues, legal (adjudication does not exclude a youth from being part of service coordination or other more intensive programs in Perry County), health problems, substance abuse, violence, neglect and abuse.

STEP 1 - Referral Process - Request for Service Coordination

A child's family and or a government organization, non-profit agency, school or the juvenile court may request service coordination for an eligible child. All government organizations, including the Juvenile Court, working with an eligible child/youth, will offer service coordination to the family by providing them with a Referral Packet, including a Release of Information, and a copy of the SCM.

A **Referral Packet** can be obtained from the Perry County Family & Children First Council. This packet includes contact information from the person completing the form, age of person being referred (at the time of the referral), a brief description of the problems the person/family are experiencing, a list of systems involved with the person/family, contact information for the person being referred, identification of Medicaid Managed Care Plan if applicable and a place for the Service Coordination Team to respond to the referral or cite the outcome.

Confidentiality – Any parent or guardian requesting Service Coordination must complete a Release of Information at the time of the Referral Packet is submitted. A Family Team meeting will only be scheduled when such a release is completed which compels county government agencies and community organizations to hold in confidence personal family and health care information disclosed during Family Team meetings and in the Family Plan of Care.

The Referral Packet shall be sent to the Perry County Family & Children First Council (PCFCFC) Service Coordination Team (SCT) where it is date stamped. The SCT will provide approval or denial of the Service Coordination request (email, fax or mail) within 7 business days of receipt. An ineligible child will result in denial of the request and notification of this will also be sent within 7 business days.

STEP 2 - FAMILY TEAM MEETING(S)

Purpose:

- Develop and update Safety and Crisis Plans
- Develop a Plan of Care setting goals
- Review/Update/Revise a Plan of Care
- Develop/Review/Revise a Family Plan of Care for a Potential Non-Emergency Out of Home Placement
- Develop/Review/Revise a Family Plan of Care for an Emergency Out of Home Placement (initiated within 10 days)

Initiation: Any Family Team member, including the parent may initiate a Family Service Coordination Team meeting or a Family Meeting. If the parent initiates the process, the SCT will assist the family in scheduling the initial Family Team Meeting if requested to do so. A meeting will be scheduled within 10 days of a request. The SCT in cooperation with the referring organization will be responsible for scheduling the initial Family Team meeting during which the Plan of Care will be developed.

Notice of Meetings: Notice of meetings will be clearly communicated and should be scheduled to provide maximum participation. Family needs and requests shall be considered when scheduling such meetings

Who to Involve: Parents, current service providers, potential service providers and school personnel will be invited to the service planning meeting. The family may invite a family advocate, mentor or support person of the family's choice to participate in any service coordination meeting.

Invitation: The Invitation to Service Coordination Meeting Form will be completed and emailed/texted to Parents, current service providers, Potential service providers, School personnel and any other persons identified by the family, including Parent Peer Partners and/or School Mentors.

Time Frame: A Family Team Meeting will be scheduled within 10 business days of approval of the Service Coordination Request.

If an out of home placement or other crisis intervention is eminent a Service Coordination an emergency meeting may be implemented.

STEP 3- PLAN OF CARE

- Meeting Facilitation will be done by the Service Coordinator
- Assessment of Family Strengths & Needs – To be completed with family/parents and the Service Coordinator during intake and to be returned to as part of ongoing Plan of Care development. Cultural, race, ethnic, and faith-based needs are reported as part of this self-assessment for inclusion in the Plan of Care.
- Service Coordination Intake Checklist - Completed by parent as part of referral and intake with Service Coordinator. The Intake Checklist allows Perry FCFC the ability to capture Service Coordination profile data, and respond to service gaps and concerns that are likewise identified. All data will be submitted, upon request, to the state for the purpose of evaluation.

Service Coordination Components

- Eight life domain areas: Family, Residence; Education/Vocational; Legal; Health; Mental Health/Substance Use/Crisis/Safety; Recreational/Social
- Goals, time frames for goal achievement
- Services to be provided and the provider of the services
- Service Coordinator (approved by the family).
- Communicate with service/support providers
- Complete and submit appropriate paperwork, i.e. Release of Information, Plan of Care, Plan of Care Reviews, etc.
- Ensure a written Crisis Plan is developed detailing what the family and their team will do in case a crisis situation occurs
- Schedule Plan of Care review meetings
- Facilitate Family Team meetings
- Track progress toward goals

- Complete Family Centered Services and Support Reviews
- Administer Family Satisfaction Survey

The Family Team will have periodic (weekly, monthly, etc.) meetings to track progress toward goals, identify barriers and revise the plan based upon additional identified strengths or needs. Families are welcome to contact their service coordinator and request that a meeting be scheduled with the team as needed.

Every effort should be made to maintain a child in their home and or community. In the event that an out of home placement is recommended, the SCT is required to make recommendations to their respective agency director based upon: youth need, proximity to the youth's home, restrictiveness of the placement, investment of the parent and cost of the services.

Likewise, all efforts should be made to prevent the "taint of criminalization" (ORC 2151.11; Juvenile rule 9 (A) and to divert unruly children from the Juvenile Court system. To this end, the Perry County Juvenile Court Diversion Program should be included in Service Coordination meetings, to both educate the participants on Juvenile Court procedure and offer informal options to formal court involvement. These alternatives shall be included in the Plan of Care.

Service Coordinator

The Team will identify a SCT lead (referring agency), approved by the family, who will be responsible for:

1. Communicating with service/support providers
2. Completing and submitting appropriate paperwork including: Release of Information, Outcome Indicator Checklist, Plan of Care, Plan of Care reviews and more
3. Scheduling Plan of Care review meetings
4. Facilitating Family Team meetings
5. Tracking progress toward goals
6. Data Collection and reporting to the Perry County Family and Children First Council (PCFCFC) every two months; PCFCFC reports to Ohio Family and Children First Council monthly.

Data collected by the Service Coordinator, with the family's consent, includes demographic (name, gender, race, date of birth), identification of Medicaid Managed Care Plan or Private Insurance, source of referral, list of agencies involved with the family, reasons for referral and that which is collected through the Child Adolescent Needs Survey (CANS) conducted when youth are at risk of residential treatment.

Council response to the referral or the outcome of the referral. The identification of a potential FCFC Service Coordination youth/family for referral should happen as early as possible. As part of the referral procedure, a county FCFC should establish timelines within which a family will be contacted after a referral is made (no more than 10 days), within which the initial family meeting is scheduled, and a procedure of how a referral will be closed due to no contact or transfer to the CME of OhioRISE

Wraparound in Perry County

Wraparound is a specific evidence-based intensive planning and facilitation process, utilizing a comprehensive team to develop and uniquely designed helping plan based on the youth and family's unmet needs, and is inclusive of uniquely-designed resources linked to youth and family strengths. This model serves youth and families with high-intensity needs where all other options have failed.

Hi-Fidelity Wraparound is an evidence-based process with distinct steps/phases that must be followed to fidelity. They are:

Phase 1: Engagement and Team Preparation

Phase 2: Initial Plan Development

Phase 3: Implementation

Phase 4: Transition

OUT OF HOME PLACEMENT

Although Perry County Family and Children First along with our partners, does all we can to keep our children and youth in their own homes (least restrictive environment), there are times when the level of care requires more than can be provided in the community. While numbers of out of home youth have decreased, the cost of out of home placement, due in large part to the severity of needs Perry County youth are experiencing, has grown exponentially. It is our hope that, focusing on identifying children who need help sooner and providing that help sooner, will reverse the trend and decrease the severity of cases coming to the Service Coordination Team.

Non-emergency out of home placements: A Plan of Care meeting must occur before a non-emergency out of home placement for all multi need children. Child Adolescent Needs Strengths Assessment (CANS) is required.

Emergency Placements: A Plan of Care meeting must occur within 10 calendar days of placement for emergency placements of multi need children. Child Adolescent Needs Strengths Assessment (CANS) is required as soon as reasonably practicable.

The Plan of Care shall outline how the Perry County Family & Children First Council members will jointly pay for services, where applicable, and provide services in the least restrictive environment.

This process is intended to give community members a chance to assure that all reasonable and appropriate alternatives to out of home placement have been exhausted. It also gives the Family Team an opportunity to determine appropriate community supports for the family during placement and begin planning for the child's return to the community.

This requirement applies to children who are involved in service coordination under the Council mechanism. A family may refer itself to service coordination at any point in time, which includes any time prior to or immediately after an out of home placement. Nothing in this section overrides a decision of a judge.

If the funding is for out of home placement, it is expected that a parent contribution be clearly identified in the plan submitted to the Service Coordination Team. (typically, we do not ask for contributions). Continued funding will take into consideration the extent to which a parent has honored their obligations previously agreed upon. In situations where the child's removal from the home occurred through the Juvenile Court, a child support order will suffice. The Protective Services Agency will be asked by the Service Coordination Team for child support/contribution guidance in accordance with state child support guidelines.

The Service Coordinator / Lead Case Manager who submitted the application, on behalf of the Family Team, will be notified within 48 hours of approval or denial. If additional information is needed prior to approval, the Service Coordinator will also be notified.

Service Coordination Team

- Work cooperatively with other Council members to assure that services to children are delivered in a timely and coordinated manner and in the least restrictive environment,
- Bring to the Council the case of any multi-systemic need child or family who is a client of a local agency whose service needs have been assessed as not being able to be met by typical case management support services.
- Facilitate the development and implementation of Plans of Care
- Assure the assignment of case management services according to ORC 5123:2-1-10G
- Maintain case records and database as confidential

- Assist in the development of a plan which includes services that are safe, permanent and least restrictive (including any Perry County youth who is involved with the juvenile court, both adjudicated and un-adjudicated).
- Provide guidance in service coordination planning to include other disciplines in the planning for joint services to children with multiple needs
- Schedule a regular meeting time which will enable children with multiple needs to have their funding needs assessed within seven days,
- Make funding recommendations to the public systems involved in the planning, development and implementation of the joint service plans,
- Foster development of Family Teams by service coordination and wraparound and,
- Make periodic program and fiscal reports to the Council.

Dispute Resolution

Disputes between Parent and Agencies

If the dispute is with an individual agency, then the dispute resolution (grievance) process of that agency must be followed. This complaint and review procedure can only be used to review agency decisions. This complaint and review procedures cannot be used to appeal decisions rendered by a court or services in a court ordered case plan.

Disputes between Agencies

In the event that government agencies and schools, who are current and/or potential providers of services to a child with multiple needs and family, have a disagreement with service coordination in Perry County (organization to organization or individual service coordination) the following process may be used by an organization:

- (1) A formal written dispute shall be submitted by writing a letter, addressed to the Council Coordinator within 30 calendar days from the event or decision that was the reason for the dispute.
- (2) The Request for Formal Dispute Resolution shall be date stamped upon receipt.
- (3) The Council Coordinator shall contact the Chairperson of the Family & Children First Council within 24 hours of receipt of the dispute.
- (4) The Chairperson of the Family & Children First Council will call a meeting of the Dispute Resolution Committee (which includes the executives of Perry County Protective Services, Mental Health & Recovery, and Perry County Board of DD, New Lexington School District and a Parent Representative of the Perry County

Family & Children First Council within six (6) workdays. This will be a single meeting format with the purpose of resolving the dispute.

- (5) Upon completion of the process, the Dispute Resolution Committee shall issue a written recommendation.
- (6) The organization who filed the original Dispute shall have five (5) days to sign a letter of acceptance of the recommendations and return to the Perry County Family & Children First Council.
- (7) If the recommendations are not accepted the dispute shall be immediately referred to the Perry County Juvenile Court Judge, as the final arbitrator, for resolution (within 7 days). All assessment or treatment information shall be submitted to the Juvenile Court should a case be referred to this level of intervention.
- (8) During the resolution of a dispute, the youth and family shall continue to receive all necessary services as have been determined by the current Family Plan of Care. If the dispute involves entrance into one service, the youth and the family must receive those services that are not in dispute.

Disputes between Parent and Agencies about Service Coordination

The child's parent or custodian may access the dispute resolution process if there are disputes between the child's parents or custodians and the Council regarding service coordination.* Parents or legal custodians will be provided with their right to use the dispute resolution process at the time that the Family Plan of Care is developed. *Mediation will be attempted before the parents or custodians initiate a formal Dispute Resolution request.* Parents or custodians shall use existing local agency grievance procedures to address disputes not involving service coordination. The dispute resolution process is in addition to and does not replace other rights or procedures that parents or custodians may have under other sections of the Revised Code.

Each agency represented on the Perry County Family & Children First Council that is providing services or funding for services shall continue to provide those services and the funding for those services during the dispute process.

The following process will be utilized in the event that disputes are unable to be resolved by other methods:

- (1) An informal step shall include a written statement to the Service Coordination Team including the details of the dispute and what the Family Team has done to resolve the problem(s).
- (2) The Service Coordination Team shall then meet in an effort to resolve the problem(s). This may include meeting with the Family Team.

- (3) A parent or guardian can initiate the official dispute process if there is disagreement with Family Service Coordination
- (4) A formal written dispute must be submitted in writing to the Council Coordinator within 30 calendar days from the event or decision that was the reason for the dispute.
- (5) The Request for Formal Dispute Resolution shall be date stamped upon receipt.
- (6) The Council Coordinator shall contact the Chairperson of the Family & Children First Council within 24 hours of receipt of the dispute.
- (7) The Chairperson of the Family & Children First Council will call a meeting of the Dispute Resolution Committee (which includes the executives of Perry County Protective Services, Mental Health & Recovery, and Perry County Board of DD, New Lexington School District and a Parent Representative) of the Perry County Family & Children First Council within six (6) workdays. This will be a single meeting format with the purpose of resolving the dispute.
- (8) Upon completion of the process, the Dispute Resolution Committee shall issue a written recommendation.
- (9) The parent or guardian who filed the original Dispute shall have five (5) days to sign a letter of acceptance of the recommendations and return to the Perry County Family & Children First Council.
- (10) If the recommendations are not accepted the dispute shall be immediately referred to the Ohio Family and Children First Cabinet Council as the final arbitrator for resolution (within 7 days).
- (11) During the resolution of disputes, the youth and family shall continue to receive all necessary services as have been determined by the current Plan of Care. If the dispute involves entrance into one service, the youth and the family must receive those services that are not in dispute.

Community Awareness

Service Coordination is a key part of the System of Care in Perry County. Family and Children First Council members and meeting guests are updated on its statistics at least twice a year. Each month, in Service Coordination Team meetings, schools, mental health, developmental disabilities along with Protective Services and the Juvenile Court come together for a meeting to discuss out-of-home placements, service coordination, wraparound and services provided through these programs.

This document was reviewed and edited by the Service Coordination Team, FCFC Coordinator as well as members and partners of Perry County Family and Children Council who committed to sharing this document along with information with families.

Our website (www.perryjfs.org) includes a page explaining Service Coordination (with link to read or download this document) is available.

Conclusion:

We believe the well-being of our children translates into the well-being of our community. To that end, we strive to provide an ever-evolving array of programs, treatments, creative solutions and community collaboration to expand on our system of care with the ultimate goal of maintaining our children in healthy, stable homes.

Service Coordination, as explained in this document, is a part of the puzzle. With the help of community partners, agencies and families, Perry County Family and Children First Council will continue to work to promote coordination and collaboration among local government, non-profit organizations, businesses and parents for the benefit of Perry County's Children.

Perry County Family & Children First Contact Information

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Mandated Perry County Family & Children First Council Members SFY25

Amy Frame, Council Chair-	Perry County Job & Family Services
David Couch, Vice Chair	Perry County Board of Developmental
Disabilities	
Theresa Moore	Parent Representative
Serena Dunn	Parent Representative
Linda Williams	Parent Representative
Roger Birch, Youth Services Director	ADAMHS Board (MHRSB)
Lisa Garey, Perry Co Health Dept- Designee	Perry County Dept. of Health
Angie Gussler, Superintendent -	No. Local School District
Casey Coffey, Superintendent	New Lexington School District
Chase Bennett, Commissioner President	Perry Co Board of Commissioners
David VanCleave, Probation Outreach	Ohio Dept. Of Youth Services
Chris DeLamatre, Director	Head Start/ HAPCAP
Ashely Reed, Director	Early Intervention/HMG /Children's Programs
Theresa Kane, Director	Perry Behavioral Health Choices
Trent Thompson, New Lexington Mayor	Village of New Lexington

Non- Mandated SFY25 Members

Sheriff Wm. Barker,	Perry Co Sheriff Office
Dorothy James- Counselor	AllWell
Lisa Baker, Region Rep	SST Team 12
Bobbi Holcombe, Director	MVESC
Krisa Rhodes, Parent Advocate	MVESC
Misty Harmon	OSU Extension
Mendra Hupp, Lori Hollingshead	Perry County Job & Family Services
Katie Grubbs, Community Impact Coordinator	United Way MMP
John Wilson	Big Brothers, Big Sisters
Lisa Harper	Perry Behavioral Health Choices
Carrie Hawkins	OhioRISE/ISBH
Cody Tatum, Child & Family Srv. Director	Child Advocacy Ctr., Harcum House
Lee Ann Wells, Juvenile Court Administrator	Perry County Juvenile Court
Helen Folk	Help Me Grow
Cassie Owens	COAD
Nicholas Pease	PATH
Amy Henning	Pathways SCO

Council Coordinator, Service Coordinator, Wraparound Coordinator

Kendra Warthman	Part Time-
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PCFCF Council meetings are typically held the fourth Tuesday of January, April, July, and October at 9:00a.m. Meetings are held at the Opportunity Center, 5250 State Rt. 37 E., New Lexington, Ohio, 43764. These meetings are open to the public. Everyone Welcome!

Service Coordination Team meetings are held the second Thursday of every month at 9:00 a.m., Opportunity Center, 5250 State Rt. 37 E., New Lexington, Ohio 43764.